

COMPENDIUM
2013

Delivering Quality with Distinction

2013 Quality Excellence Achievement Awards

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Recognizing Illinois
Hospitals and
Health Systems
Leading in Quality,
Innovative and
Transformative
Health Care





Delivering Quality with Distinction

Overview

The Illinois Hospital Association (IHA) Institute for Innovations in Care and Quality's (The Institute) third annual Quality Excellence Achievement Awards—*Delivering Quality with Distinction*—celebrates Illinois hospitals and health systems' transformational achievements utilizing the Institute for Healthcare Improvement's Triple Aim philosophy:

- Enhancing the patient experience;
- Improving population health; and
- Reducing health care costs.

Building upon previous years, 104 projects from 57 hospitals and health systems were submitted this year. IHA appreciates the expertise and commitment demonstrated by our members as well as our judging panel of 29 nationally-recognized quality improvement leaders, who carefully reviewed and scored each application. This year, three awards were presented, one in each of the following categories: Health Care System, Rural/Critical Access Hospital, and Urban Hospital.

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all project entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the [Hospitals in Pursuit of Excellence \(HPOE\)](http://www.hospitalsinpursuitofexcellence.org), an AHA affiliate, website.



Delivering Quality with Distinction

CALL FOR ENTRIES

Opens Spring 2014

Be sure to watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.

AWARD CATEGORIES

- Health Care System
- Rural/Critical Access
- Urban

New in 2014: The Tim Philipp Award

A passionate advocate for quality improvement and patient-centered care, Tim Philipp, who died in May 2013 after a long battle with cancer, spearheaded the work of IHA's Quality Awards. His work was greatly influenced by his unique perspective as a nurse, teacher and cancer patient. The *Tim Philipp Award for Excellence in Palliative Care* will honor excellence and innovation in palliative care.



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Health Care System Runner-Up

Project Title: Early Intervention of ST Elevation Myocardial Infarction (STEMI) through Pre-Hospital ECGs to Reduce Door to PCI Time and Improve Patient Outcomes

Hospital/System: OSF HealthCare, Peoria

Summary: A systemwide opportunity was identified to improve the care of patients experiencing an ST elevation myocardial infarction (STEMI). The scope of the original project was to effectively reduce STEMI identification and treatment time, and included three system percutaneous coronary intervention (PCI) hospitals. As the STEMI project evolved, three non-PCI system hospitals were added to assure they participated in shortening the door-to-treatment time while routing the patient. This took extensive collaboration across a multidisciplinary team. Early diagnosis of STEMI reduces the overall door-to-PCI time by early activation of the Emergency Department, Cath Lab and air transport (when applicable), resulting in rapid intervention.

During the project, it became apparent that an opportunity existed to dramatically shorten the first patient contact to PCI time by allowing emergency medical services (EMS) to obtain and send an initial ECG to the nearest facility allowing for earlier activation of the STEMI system. Funding was provided to 48 EMS agencies and 14 affiliated and non-affiliated hospitals across Central and Northern Illinois to acquire the necessary software and hardware to transmit a pre-hospital ECG. For patients transported by several additional EMS agencies who technically could not apply the pre-hospital technology, the project team developed an education program to train the EMS agency staff in reading ECGs in the field.

Contact: R. Parker McRae, Jr., MD
Cardiovascular Service Line Quality Improvement Change Agent
309-624-5344
roy.p.mcrae@osfhealthcare.org

Website: <http://www.osfhealthcare.org>

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