

2013 COMPENDIUM

Delivering Quality with Distinction

2013 Quality Excellence Achievement Awards

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Recognizing Illinois
Hospitals and
Health Systems
Leading in Quality,
Innovative and
Transformative
Health Care





Delivering Quality with Distinction

Overview

The Illinois Hospital Association (IHA) Institute for Innovations in Care and Quality's (The Institute) third annual Quality Excellence Achievement Awards—*Delivering Quality with Distinction*—celebrates Illinois hospitals and health systems' transformational achievements utilizing the Institute for Healthcare Improvement's Triple Aim philosophy:

- Enhancing the patient experience;
- Improving population health; and
- Reducing health care costs.

Building upon previous years, 104 projects from 57 hospitals and health systems were submitted this year. IHA appreciates the expertise and commitment demonstrated by our members as well as our judging panel of 29 nationally-recognized quality improvement leaders, who carefully reviewed and scored each application. This year, three awards were presented, one in each of the following categories: Health Care System, Rural/Critical Access Hospital, and Urban Hospital.

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all project entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the [Hospitals in Pursuit of Excellence \(HPOE\)](#), an AHA affiliate, website.



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CALL FOR ENTRIES

Opens Spring 2014

Be sure to watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.

AWARD CATEGORIES

- Health Care System
- Rural/Critical Access
- Urban

New in 2014: The Tim Philipp Award

A passionate advocate for quality improvement and patient-centered care, Tim Philipp, who died in May 2013 after a long battle with cancer, spearheaded the work of IHA's Quality Awards. His work was greatly influenced by his unique perspective as a nurse, teacher and cancer patient. The *Tim Philipp Award for Excellence in Palliative Care* will honor excellence and innovation in palliative care.



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Health Care System Award Recipient

Project Title: Lean Six Sigma Methodologies Reduce Hospital-Acquired Pressure Ulcer Prevalence by 79% in a Tertiary Medical Center

Hospital/System: Memorial Health System, Springfield

Summary: The goal was to reduce hospital-acquired pressure ulcer (HAPU) prevalence by 50% using Lean Six Sigma methodologies. Process defects were identified for pressure ulcer prevention (PUP), including correctly identifying at-risk patients, initiating PUP interventions, achieving minimal turning requirements, and effective care coordination across units and shifts. Key improvements include: 1) development of a "PUP Kit" consisting of a PUP Bundle and bedside communication tools; 2) creation of "Team-Up to Turn" approach at standardized times with support tools; and 3) enhanced role definition and training for unit-based Wound Ostomy Champions. Housewide hospital-acquired pressure ulcer (HAPU) prevalence rates for Stage I-IV ulcers have dramatically decreased from pre-intervention baseline average of 6.01% (Nov07-Aug11) to 1.28% (Jan13 - Jun13), a 79% decrease in HAPU prevalence rate and exceeding our initial goal.

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